



*Carriage House Door*  
COMPANY

**www.CarriageDoor.com**  
**The Steel Collection**  
**Warranty Agreement**

The distributor of **Carriage House Door Company** products whose name appears below (**Seller**) warrants to the original purchaser of the **Carriage House Door Company** residential garage doors indicated below that subject to all of the terms and conditions hereof the doors will be free from defects in materials and workmanship for a period of **three (3) year** from the original date of purchase. *This warranty excludes the glass and the decorative hardware attached to the door.*

**Seller's** obligation under this warranty is specifically limited to repairing or replacing, at its option any part of the door, which is determined by **Seller** to be defective during the warranty period. All labor charges, including repair or replacement, labor painting and transportation are excluded, and will be the responsibility of the owner.

**SPECIAL PAINTING REQUIREMENTS:** **Carriage House Door Company** garage doors are specialty products, which require special finishing and care, both prior to installation and during service. Failure to follow the finishing and care instructions will void the warranty. Door sections must be painted on front side and on all trim surfaces with **one (1) coat of exterior grade primer**, and **two (2) coats of high quality exterior grade paint** applied in accordance with the manufacturer's instructions. All sections must be finished in this manner **within seven (7) days after receipt**. *(Note: Any damage caused by painting the doors between sections without allowing proper drying time or are not allowing sections proper separation from contact before drying are not covered under this warranty and is considered null and void.)* Damage caused by exposure to weather prior to finishing is excluded from this warranty. Note that on the trim boards, you must caulk all interior edges and sides of the trim boards with a high quality siliconized paint grade caulk. Apply a 1/8-inch bead, and then wipe down the bead with a warm wet sponge or rag to achieve a professional finish, making sure to wipe away any excess. The trim material (Extira) is a wood composite product and is subject to shrinkage. *Doors finished with medium to dark shades (Dark shades are not recommended on southern or western exposures) will increase the likely hood of this occurring. This is not a factory defect and is not covered under warranty.*

The trim and face material (**StableWood**) is a hybrid synthetic material and is subject to shrinkage if not coated and finished correctly. Doors finished with medium to dark shades (light reflective value (LRV) of lower than 55) will increase the likelihood of this occurring and is therefore excluded from the warranty. This is not a factory defect and is not covered under the warranty. Doors must be finished with water based coatings and paints. Paints must have solar reflective pigments. Paints with a light reflective value of 55 or lower are not recommend and will not be covered under warranty. Paint and stain finishes purchased from Aqua-DIY will meet recommended requirements from the manufacturer. Aqua-DIY products can be purchased at their website [www.aqua-diy.com](http://www.aqua-diy.com). Primer is not required when using Aqua-DIY Products.

Doors with electric openers follow manufacturer's instruction manual for installation. **NOTE: Do not under any circumstances pull on the release rope while door is in the open position. Serious injury or death may occur!**

After installation, additional care of the doors is required during service. The doors must be protected from excessive exposure to sun. It is the owner's, obligation to periodically inspect the door finish. If the finish becomes weathered, deteriorated, or thin, then the affected surfaces must be finished as per the above finishing instructions. Damage caused by failure to do so is excluded from this warranty.

This warranty applies only to garage doors, which are installed in single-family residential applications. It does not cover any door installed in a commercial, industrial or other non-residential application. This warranty is made only to the original purchaser of the doors and is not transferable or assignable. This warranty does not apply to any door, which has been altered or repaired by any person not authorized by the **Carriage House Door Company** to do so. This warranty does not apply to any door or component, which has been damaged or deteriorated due to misuse, accident, improper finishing or failure to provide necessary maintenance.

**THERE IS NO WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FOR ANY PARTICULAR PURPOSE OR ANY OTHER IMPLIED WARRANTY BEYOND THE THREE-YEAR PERIOD DESCRIBED ABOVE. SELLER WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR ANY FURTHER LOSS, WHICH MAY ARISE IN CONNECTION WITH ANY CLAIM.**

**This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Carriage House Door Company has not established any informal dispute settlement procedure of the type described in the Magnuson-Moss Warranty Act. Claims under this warranty must be made in writing promptly after discovery and within the warranty period to the Seller whose name and address appear below. Proof of purchase and identification as the original purchaser may be required.**

**Seller:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Purchaser:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**(NOTE: During the installation of your door, you should receive a copy of the Warranty Registration Form to mail to our office. If you did not receive that form, please contact our office at 1 (800) 545-7608**